

Durham County Council Concessionary Travel Facts and Figures

All Concessionary Travel

1. There are around 122,000 concessionary pass holders in County Durham.
2. The total cost to the County Council of reimbursing the bus operators for all concessionary travel is £11.7m (16/17 estimated outturn).
3. The average cost (across all concessionary travel) is approx. £96 per pass per annum.

Disabled Travel

4. Disabled passes account for approximately 1 in 7 of all passes issued (17,380).
5. The cost of reimbursing disabled travel is estimated to be around £2.4m per annum.
6. Average disabled pass usage is generally higher than that of older people's passes, at an estimated cost of £136 per pass per annum.

+Companion Travel

7. Around 1 in 4 disabled passes are issued with the 'plus companion' additional discretionary concession (4,760)
8. The use/cost of companion travel is difficult to identify as the electronic (smart card) data does not distinguish boardings by a disabled person with a companion pass from boardings by a standard disabled pass holder.